



Amy G. Rabinowitz
Counsel

February 8, 2002

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station, 2nd Floor
Boston, MA 02110

Re: D.T.E. 01-71B

Dear Secretary Cottrell:

Pursuant to 220 CMR 1.06(b), and with the support of Assistant Attorney General Judith Laster, I am writing to request that the hearing officer correct a mistake in the official transcript of the January 28, 2002 hearing. I received this transcript on January 29, 2002, and thus this request is within the ten day notice period required by 220 CMR 1.06(b).

Specifically, on page 132 of the transcript, lines 18 through 21 are incorrectly credited to me instead of to Assistant Attorney General Judith Laster, who spoke them. These lines state, "I'd like to make a record request, that the company provide those details that we just referred to regarding the outside call centers."

Thank you very much for your attention to this matter.

Very truly yours,

Amy G. Rabinowitz

cc: Jeanne Voveris, Hearing Officer
Service List

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